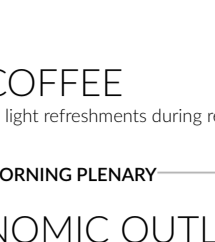




PROGRAMME DAY 2

12th May 2016



9:15 a.m. - 6:30 p.m.

8:15 a.m.

45 min
(ends at 9 a.m.)

9:05 a.m.

35 min

9:40 a.m.

35 min

10:15 a.m.

35 min

10:50 a.m.

35 min

11:25 a.m.

20 min

11:45 a.m.

each stream 45 min

REGISTRATION & COFFEE

Please note we will be serving coffee and light refreshments during registration.

THE DRAGON WAKES - MORNING PLENARY

THE MACRO ECONOMIC OUTLOOK WITH FOCUS ON CEE

by AN Other, Economist, State Street Bank (Ibc)
Discussant: **Scott Newman**, Managing Director, State Street Bank Poland

THE FUTURE IS NOW HOW CHANGING LIFESTYLE AND BEHAVIOURS WILL IMPACT THE FUTURE OF WORK

by **Jeremy Tipper**, Director of Consulting, Alexander Mann Solutions
Moderated by **Jola Gantkowska**, Head of Global Services, Mainland Europe, Alexander Mann Solutions

HOW REAL ESTATE ECOSYSTEMS DRIVE ECONOMIC GROWTH

by **Kathy Pain**, Professor of Real Estate, Henley Business School
Discussant: **Alan Colquhoun**, Chairman, Cushman Wakefield, Poland

THE FUTURE OF MONEY TRENDS IN THE FINANCE & TECHNOLOGY SPACE

by **Prof. Ian Angell**, Emeritus Professor, Information Systems, LSE
Discussant: **Eoin McCoy**, Country Manager, IG Poland

NETWORKING COFFEE BREAK

BREAK OUT SESSION 1

BUSINESS SERVICES STREAM A

YOU'RE YOUNG, I'M OLD - IS THAT A PROBLEM?

STRATEGIES FOR MEETING THE CHALLENGE OF CHANGING BEHAVIOURS AND EXPECTATIONS OF OUR PEOPLE
Moderated by **Dr. Anna Zaroda-Dąbrowska**, founder, Diversity Hub; CEO, Orange Hill; *Businesswoman of the Year* finalist, 2013

BUSINESS SERVICES STREAM B

OFFSHORING - WHAT IS TOO HARD? LOCAL STATUTORY AND TAX COMPLIANCE

By **Jorgen Broothaers**, Partner, PwC Belgium
Wojtek Karpiński, General Manager, Amway European Service Centre
Lisa McQueen, CFW Financial Recruiters

TECHNOLOGY STREAM A

THE INTERNET: PAST, PRESENT & FUTURE HOW THE INTERNET SPAWNED A GLOBAL BUSINESS

by **Corey Scobie**, Vice President, Open Platform & Product Experience, Akamai Technologies
Discussant: **Filip Walkowicz**, Site Director, Akamai Kraków

TECHNOLOGY STREAM B

TRENDS IN THE FINTECH SPACE A DEEPER DIVE

by **Prof. Ian Angell**, Emeritus Professor, Information Systems, LSE
Barry Childe, Distinguished Engineer and Intrapreneur, ILABS R&D Lead, HSBC
Artur Bialy, Vice-President, Technology, HyperSquare

FINANCIAL SERVICES STREAM

STRATEGY & REGULATORY AFFAIRS PRESENTATION FOLLOWED BY Q&A

By **Sean Tully**, Senior Vice President and Head of Regulatory Intelligence, Brown Brothers Harriman
Discussant: **Mike McDonald**, Managing Director, Brown Brothers Harriman, Poland

REAL ESTATE STREAM

TRANSFORMING YOUR WORK ENVIRONMENT AS A TOOL TO LEAD

Moderated by **Beata Osiecka**, President, Kinnarps Polska
In this interconnected digital world your work environment can have a big impact on the success and happiness of your employees. But when was the last time you looked at it?

NETWORKING LUNCH

BREAK OUT SESSION 2

BUSINESS SERVICES STREAM A

THE FUTURE OF WORK THE IMPACT OF ROBOTICS PROCESS AUTOMATION

Moderated by **David Poole**, Chairman and Co-founder, Symphony Ventures

BUSINESS SERVICES STREAM B

PEOPLE OR PROCESS - WHERE IS THE BIGGEST BANG? HOW TO BOOST YOUR SSC EFFICIENCY BY WORKING WITH TEAMS

By **Jeff Patton**, PwC UK Partner
Katarzyna Liberda, PwC Senior Consultant

TECHNOLOGY STREAM A

HUMAN DESIGN ENGINEERING PRESENTATION

by **Matt Farrar**, VP Service Design, EPAM, Founder and CEO, Great Fridays

TECHNOLOGY STREAM B

IOT (IN)SECURITY SHOWCASE

by **Michał Sajdak**, IT security consultant, Securimum.pl; Founder sekurak.pl

FINANCIAL SERVICES STREAM

IS FINANCIAL SERVICES INNOVATING? OVERVIEW FOLLOWED BY Q&A

By **Barry Childe**, Distinguished Engineer and Intrapreneur, ILABS R&D Lead, HSBC
Discussant: **Greg Apostolakis**, Centre Director, HSBC Service Centre, Poland

CITIES & REAL ESTATE STREAM A

CHANGE IS EVERYWHERE CHANGING PERCEPTIONS OF WORKSPACE

Panel discussion with experts in HR, Real Estate and Facility Management
Moderated by **Karolina Manikowska**, Director, Workplace Research & Consulting, Nowy Styl Group

CITIES & REAL ESTATE STREAM B

HOW TO WIN IN THE GLOBAL ECONOMY 5 KEY FACTORS

THEMES DISCUSSED
Five experts give their view what cities and regions must do to compete:

BREAK OUT SESSION 3

BUSINESS SERVICES STREAM A

ARE YOUR PROCESSES BULLETPROOF? THEN YOU ARE UNIQUE!

By **Piotr Równicki**, Director, Risk Assurance, PwC Poland
Mariusz Walkiewicz, Senior Manager, Risk Assurance, PwC Poland

BUSINESS SERVICES STREAM B

PROPOSED CHANGES TO POLISH LABOUR LAW SHOULD YOU BE WORRIED?

By **Ewa Don-Siemion, Partner**, Co-Head, Labour Law, CDZ Attorneys-at-Law
Weronika Papuciewicz, Lawyer, CDZ Attorneys-at-Law

BUSINESS SERVICES STREAM C

THE WAR FOR TALENT SALARY AND TURNOVER TRENDS IN SSC / BPO

Moderated by **Dorota Bodek**, Manager, Advisory Group TEST Human Resources

TECHNOLOGY STREAM

POLISH STARTUPS AND THE WORLD

by **Tim Jackson**, General Partner, Lean Investments
Moderated by **Wojtek Burkot**, former CTO, Allegro and Site Director, Google Kraków

FINANCIAL SERVICES STREAM

TALENT POOL & SECTOR REPUTATION

Panelists to include a centre head, a company representative based outside Poland, a university student ambassador and a recruitment agency executive
Moderated by **Geert Desmedt**, CEO, Euroclear bank, Poland

CITIES & REAL ESTATE STREAM A

TRENDS IN ASSET MANAGEMENT AND COMPETITIVE ADVANTAGE

Panelists to include representatives of developers and real estate management

CITIES & REAL ESTATE STREAM B

SMART CITIES OUTSOURCE CASE STUDIES IN PUBLIC PRIVATE PARTNERSHIPS IN SERVICE DELIVERY

Panelists to include representatives of the industry and administration
Moderated by **Agni Zygmier**, Country Manager, Capita Poland

3:00 p.m.

15 min

3:15 p.m.

THE DRAGON WAKES - CLOSING PLENARY

TECHNOLOGY TSUNAMIS ON THE HORIZON

by **Paul Clarke**, CTO, Ocado Technology
Discussant: **John Straw**, Author, IDisrupted

3:45 p.m.

30 min

INNOVATION, INTIMACY AND THE COMMERCIAL MODEL THE MISSING LINK

by **Ilan Oshri**, Director, Global Sourcing & Services, Loughborough School of Business & Economics
Discussant: **Agni Zygmier**, Country Manager, Capita Poland

4:15 p.m.

30 min

WAKING THE CREATIVE CITY

by **Charles Landry**, owner, Comedia; author of the Creative Cities Index
Discussant: **Filip Walkowicz**, Site Director, Akamai

4:45 p.m.

45 min

BOOM OR BUST 5 KEY VARIABLES AND DEPENDENCIES CEO Panel

Moderated by **Romek Lubaczewski**

5:30 p.m.

6:30 p.m.

CLOSING DRINKS